

Frequently Asked Questions

How do I book a program for my class?

Contact Forrest Patenaude, Education Director, who will assist with your booking. Phone 705-728-3721 or e-mail forrest.patenaude@simcoe.ca

Can we bring our lunch?

Yes. There is a large picnic area at the Museum which may be used in good weather. If the weather is inclement, we will provide indoor space. It is the responsibility of the teachers and parent helpers to supervise the students over the lunch break. We also request that you bring food that is peanut and nut free. Please advise at the time of booking if you are staying for lunch.

Why is there a slightly higher price for schools outside of Simcoe County?

All of Simcoe County's towns and townships, and the separated cities of Barrie and Orillia pay a levy or provide funds to support the annual operation of the Simcoe County Museum. These funds are used to supplement the actual cost of Education Programs. In recognition of support received from these communities, students in these areas receive programs at a subsidized rate.

How do I know my visit is confirmed?

We will send you a confirmation letter either by mail, fax or e-mail shortly after your class is booked with us. If you do not receive a confirmation, please give us a call.

What is the maximum ratio of teachers and parents to students for Museum visits?

For Junior Kindergarten to Grade 1 we have a ratio of 1:6 (teacher or parent helper to student), for Grades 2- 8 the ratio is 1:8. Above these ratios visiting adults pay the regular museum admission fee of \$8.00.

Is there a cancellation policy?

Yes. We work very hard to schedule our staff to best suit the program schedule. We will also deny other requests for bookings if we already have your class scheduled. Therefore, any cancellations made less than two weeks prior to your confirmed visit will be subject to a cancellation fee.

We have a student in a wheelchair. Are you still able to accommodate our class?

Yes, we are. Please let us know about your needs in advance, so we may make any adjustments to our activities to ensure that all students' needs are met.

Do you have a web-site?

Education programs, revisions, announcements and other museum news are posted online. Visit the Museum website at museum.simcoe.ca

There is something I would like to do with my class but I don't see a program in your brochure that relates to it. Can you help?

We are always interested in developing curriculum based programs. If you let us know what you are looking for, we will see what we can do for you. Current programs may be altered to meet different grades' needs.

I would like an outreach program, how much will it cost?

An outreach program within Simcoe County costs \$175 + GST per class for one outreach program; a second program booked the same day is 135.00 + GST per class. Outreach to classes outside of Simcoe County is \$215.00 + GST per class for one outreach program and \$175.00 +GST per class for a second program booked the same day.

A visit to our museum is still the best way to participate in one of our programs.

We took part in one of your programs before, and some of the students were disappointed they didn't get to look around the entire facility. Can we change this on our next visit?

Our programs are specific to a theme and involve specific areas of our museum. Should you wish to spend extra time visiting the site, you are more than welcome to do so. Simply let us know when you are booking so we can help you determine how much time you will need at the Museum. The times listed are for the conducted programs only.