

Simcoe County Museum Skating Trail 2022 Season Frequently Asked Questions

When will the trail be open?

Unfortunately, we don't have a confirmed date. Making ice is a time-consuming process and depends on consistent cold temperatures. It takes time in these cold temperatures for staff to pack down the snow, then begin to flood to make ice. With consistent cold weather, we are aiming for a mid-January start. Keep an eye on the museum website for the latest updates – that is where they are first posted!

Are there any additional restrictions?

For this season, food and drink will not be served to skaters and no food or drink is permitted to be brought in by skaters.

What are the trail hours?

Weather permitting, the trail will be open on Tuesdays, Thursdays and Fridays, 6:30 to 8:30 p.m. On Saturdays and Sundays, the trail will be open from 11 a.m. to 1 p.m., then again from 2 to 4 p.m.

Will you have limits on the number of skaters?

Yes. Under current conditions, we will allow up to 100 skaters on the trail at one time, for a maximum of two hours. This number will ensure that physical distancing is able to occur, and that enhanced cleaning is completed to ensure the safety of all skaters.

How much does the skating trail ticket cost?

The cost for a 2-hour skating trail ticket is:

Trail Cost (non members) \$10.00 adults \$8.00 child and youth (4 to 24) Preschool free	Museum Members: \$8.00 adults \$6.00 child and youth (4 to 24) Preschool free
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*****This season, monthly passes and four pack passes are not available.***

Is a museum visit and snowshoeing included in the skating trail ticket?

No, museum visits and snowshoeing are not included in the skating trail ticket this year.

How do I purchase tickets?

Tickets will be available to purchase **same day only** on the museum website, <http://museum.simcoe.ca>. Booking in advance will not be available. Payment can be made only through the online system. ***Cash and debit on site are not available this year.**

Why do you need so much information when I buy tickets online?

The online booking system that we use requires you to create a customer profile. This also will allow us to ensure we have your contact information if contact tracing is required.

What steps are you taking to ensure everyone's safety?

In order to create a safe and fun environment, we are limiting skating trail numbers for each session to 100 people and asking skaters to wear face coverings while using the trail. Skaters will also be required to follow a one way direction and maintain a 3 metre distance when on the trail.

Enhanced cleaning of all outdoor touch surfaces (picnic tables, railings, etc) will be completed between each skating session.

****Warming stations and indoor change areas will not be available for use this year.***